



**GATEWAY**  
GROUP

## **SERVICE EXCHANGE**

**Extensive Inventory  
Affordable Options  
Minimise Downtime  
Reliable Service  
Industry Expertise**

QUALITY & RELIABILITY

**That's the Gateway**



**Gateway Group stock an extensive range of late model components for Caterpillar, Komatsu and Hitachi mining equipment.**

**Our Service Exchange (SX) programme has been designed to get you up and running faster, while also minimising downtime and reducing your maintenance costs.**

**Call or visit us!**

**1300 000 494  
gatewaygroup.net.au**

**132-134 Sheffield Road,  
Welshpool WA**



# WHY SERVICE EXCHANGE?

**Highly sought after parts, all refurbished by Gateway internally.**

Our Service Exchange stock includes a large range of hydraulic cylinders, powertrain components, undercarriage parts, front attachments and hydraulic pump & valves.

## REDUCE OVERHEAD COSTS

With an extensive range of fully refurbished parts, that meet all current OEM specifications including updates, we are here to help get you back up and running faster, and significantly reduce your inventory holding costs.

## MINIMISE DOWNTIME

Minimising your downtime is one of the specific objectives of the SX programme, with readily available components in our Welshpool warehouse, we aim for same day dispatch for all enquiries.

## BETTER CASHFLOW

Gateway Group does not charge an upfront core charge! Once we have received your core we then carry out a full inspection report, from here we issue an invoice based on findings.

## CUSTOMER SERVICE

Get top level customer support from the team at Gateway Group. From beginning to end of the Service Exchange process, you can expect timely and clear communication.

## QUALITY ASSURANCE

We rebuild all of our Service Exchange components to 'like new' standards, so you can expect a full life out of them. These SX parts are all covered by our OEM equivalent warranty standard.

## LOCAL WORKSHOP

With our purpose built workshop in Welshpool (WA), this allows us to provide flexibility in our services and offers our customers a more tailor-made approach to their mining requirements. We are also one of only five in WA, with the ability to Hard Chrome on-site.

# THE GATEWAY GROUP SX PROCESS

Gateway Group will typically dispatch your SX part the same day that the enquiry is received, ensuring minimal downtime. Once we have received your core return we complete the following steps in order to bring new life to the component for future SX rotations.



Client's component or cylinder is stripped, assessed and a report is completed, showing any abnormalities and/or failed iron charges.

Customer interaction is welcomed!

Once we have sent you through the report, we invite you to inspect the component before the rebuild begins.



Client's component or cylinder is fully overhauled and taken back to 'like new' condition. Ensuring that it meets all OEM standards, including updates.



### CLIENT

Client/Customer calls Gateway Group with a component or cylinder that requires changing

Client/customer's component or cylinder that needs to be exchanged.



Reconditioned component or cylinder is dispatched to client/customer.



### GATEWAY

Gateway Group overhauls component or cylinder to 'like new' condition.

## DISPATCH OF INITIAL SX ITEM IS TYPICALLY A SAME DAY SERVICE

All our components are transported in such a way to ensure protection from the elements. They are also shrink wrapped, ensuring further protection from any form of contamination and corrosion.



Once the rebuild is complete, the overhauled part is painted using a polyurethane paint

From here the part is taken to be tested for Quality Assurance, giving you piece of mind that all rebuilt parts are of the highest standard.



Finally, once testing is completed and the part has been found to meet all requirements, it comes back to our Welshpool warehouse and is placed back into stock for the next Service Exchange enquiry.

# SERVICE EXCHANGE INVENTORY

Gateway Group has a wide selection of parts from major manufacturers, sourcing the majority of its stock by purchasing used equipment which is then stripped down to be sold as individual parts.

A selection of highly sought after items are then refurbished internally and placed into Service Exchange stock, giving customers a cost-effective option for keeping their fleet operating.



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**Komatsu HD785-7**

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Steering Cylinder	707-00-0G700
Hoist Cylinder	707-09-00070
Front Strut	561-50-87002
Rear Strut	561-50-82001
Radiator Grp	561-03-84108
Engine Assembly	6219-B0-0163
Torqueflow Assembly	561-13-70001
Damper Assembly	561-01-74006
Front Brake Assembly	N/A
Rear Wheel Grp R/H	561-88-70304
Rear Wheel Grp L/H	561-88-70204
Differential	561-22-71003

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**Komatsu PC300-8**

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Bucket Cylinder	207-63-02130
Stick Cylinder	207-63-02120
Boom Cylinder	207-63-02100

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**Komatsu PC1250-7/8**

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Bucket Cylinder	707-01-0J770
Stick Cylinder	707-01-XMC00
Boom Cylinder	21N-63-02304
PTO Assembly	21N-38-00080
Swivel Joint	703-11-53202
Grease Adjuster	21N-30-37620
Swing Box	21N-26-00070

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**Komatsu PC2000-8**

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Bucket Cylinder	707-01-0K790
Stick Cylinder	707-01-0K770
Boom Cylinder R/H	707-01-0K761
Boom Cylinder L/H	707-01-0K751
PTO Assembly	21T-38-00170
Swing Box	21T-26-00300

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**Komatsu D375-5EO**

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Blade Lift Cylinder	707-03-X7541/51
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**Komatsu D375-6**

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Blade Lift Cylinder	707-03-00340/50
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**Komatsu GD825**

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Steering Cylinder	707-00-07E30/40
Side Shift Cylinder	235-63-42002R
Blade Lift Cylinder	235-63-16102

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**Komatsu WA500-6**

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Steering Cylinder	707-00-0G641
Lift Cylinder	707-01-0J710
Tilt Cylinder	707-01-0J730

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**Komatsu WA600-6**

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Steering Cylinder R/H	707-01-0J041
Steering Cylinder L/H	707-01-0J031
Lift Cylinder	707-01-0H990
Tilt Cylinder	707-01-0J020

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**Komatsu WA900-3EO**

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Lift Cylinder	707-01-03011
Tilt Cylinder	707-01-03212

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**Caterpillar 740**

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Steering Cylinder	223-1335
Hoist Cylinder	285-4034
Front Strut	341-4124

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**Caterpillar 773D/E/F**

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Steering Cylinder	105-3357
Hoist Cylinder	145-5155
Front Strut	296-0736
Rear Strut	296-0737

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**Caterpillar 777D/F**

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Steering Cylinder	105-2440 / 417-0582
Hoist Cylinder	8J 8924
Front Strut	4T-4756
Rear Strut	8J-8865
Engine Assembly	353-8645
Transmission	246-2647
Transmission & T/C Pump	256-6123
Torque Converter	249-5539
Rear Wheel End	243-5544
Front Wheel Grp R/H	261-2356XR
Front Wheel Grp L/H	261-2356XL
Differential	266-2091

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**Caterpillar 785C/D**

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Steering Cylinder	1U-3182
Hoist Cylinder	4T-5931
Front Strut	1U-4605
Rear Strut	311-7789
Transmission	3T-0034
PTO Assembly	2A-6546
Rear Wheel End	317-8378

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**Caterpillar 789C/D**

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Steering Cylinder	4T-6797
Hoist Cylinder	9T-2807
Front Strut	4T-5182
Rear Strut	106-3722

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**Caterpillar 793C/D**

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Steering Cylinder	9T-8912
Hoist Cylinder	121-2071
Front Strut	9T 8910
Rear Strut	106-3722

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**Caterpillar 12M**

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Blade Lift	335-1974
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**Caterpillar 140H**

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Steering Cylinder	130-9041
Side Shift Cylinder	112-5575
Artic Cylinder	173-5981

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**Caterpillar 140M**

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Side Shift Cylinder	249-4116
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**Caterpillar 16H**

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Steering Cylinder	9T-2854
Wheel Lean	289-3054
Blade Tip Cylinder	9T-8944
Blade Lift Cylinder	9T-3106
Side Shift Cylinder	9T-3206
Artic Cylinder	9T-3050
Center Shift Cylinder	9T-3312
Ripper Lift Cylinder	113-5264

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Caterpillar D9T Engine

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Caterpillar D9T Engine

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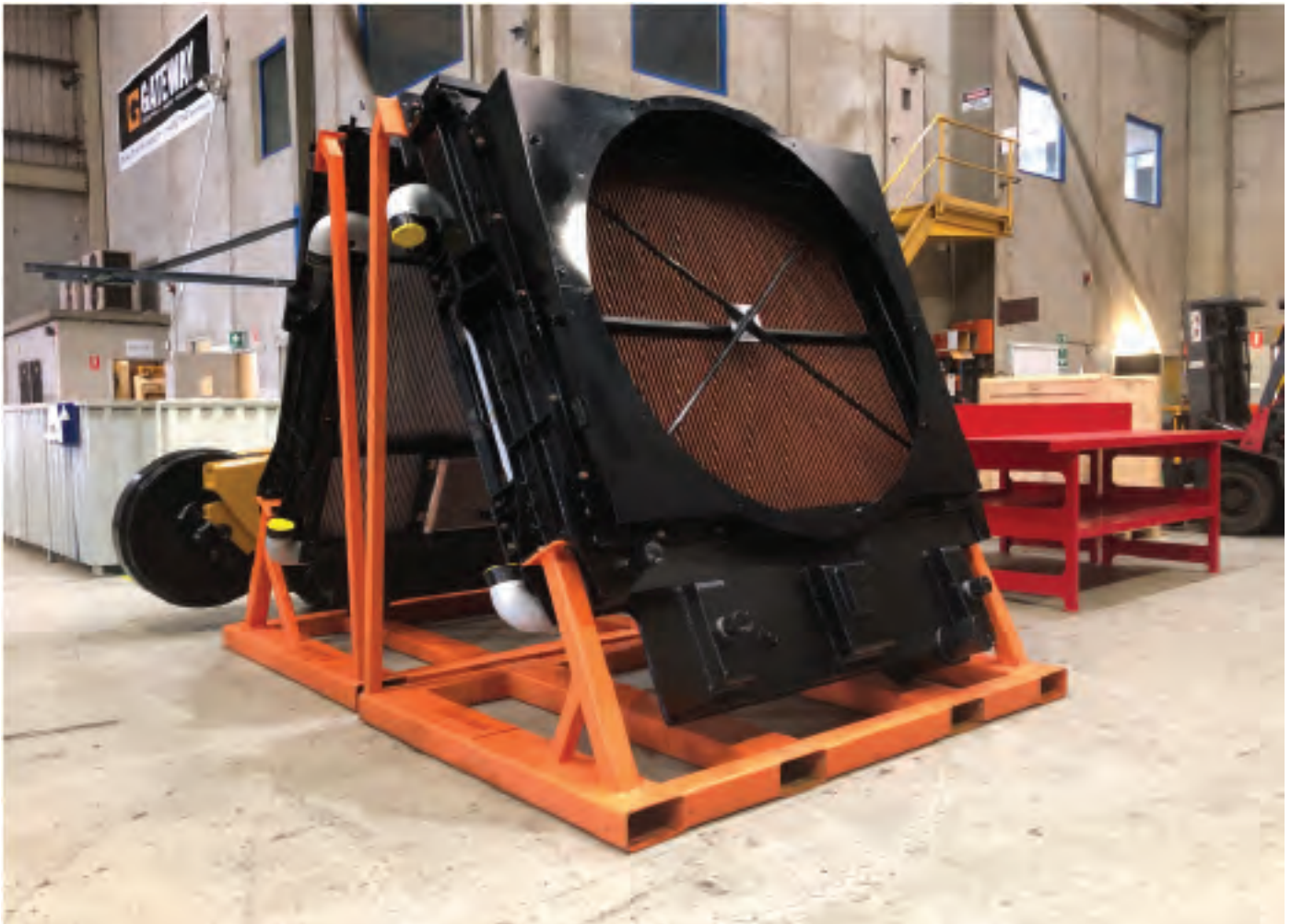




Caterpillar D10T Engine



Komatsu HD785-7 Engine



Komatsu HD785-7 Radiator



Caterpillar 988H Front and Rear Axle Assemblies



Hydraulic Cylinder Repair Shop

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**Caterpillar 16M**

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Steering Cylinder	267-3863
Wheel Lean Cylinder	289-3054
Blade Tip Cylinder	9T-8944
Side Shift Cylinder	257-5083
Artic Cylinder	290-8074
Center Shift Cylinder	262-1905
Ripper Lift Cylinder	113-5264
Transmission	253-8407
Rear Axle Grp	284-5026

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**Caterpillar D9T**

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Blade Lift Cylinder	165-8633
Blade Tilt Cylinder	109-8832/3
Ripper Lift Cylinder	132-5123
Ripper Tilt Cylinder	132-5149
Grease Adjuster	139-7700
Engine Assembly	205-8603
Transmission	202-2719
Torque Converter	205-4198
Brake Grp	207-1287

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**Caterpillar D10T**

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Blade Lift Cylinder	7T-3829
Blade Tilt Cylinder	232-0653/52
Ripper Lift Cylinder R/H	192-6445
Ripper Lift Cylinder L/H	192-6446
Ripper Tilt Cylinder	4T-9977
Pin Puller	6E-3113
Engine Assembly	271-2219
Transmission	213-5171
Torque Converter	226-7614
Steering & Brake Grp	237-1017
Final Drive Assembly	110-2656
Track Frames	Toe Out
Track Frames	Camber Only
Pivot Shaft	8E-2900

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**Caterpillar D11R/T**

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Ripper Lift Cylinder L/H	101-8614
Ripper Lift Cylinder R/H	101-8681
Ripper Tilt Cylinder L/H	130-6381
Ripper Tilt Cylinder R/H	130-3263
Transmission	194-3805

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Caterpillar D10T C27 Engine

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Caterpillar 785C/D Wheel Ends

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**Caterpillar 336D**

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Stick Cylinder	283-6194
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**Caterpillar 988H**

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Steering Cylinder	259-4733
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Lift Cylinder R/H	173-8612
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Lift Cylinder L/H	173-8613
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Tilt Cylinder	231-1955
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Transmission	230-6315
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Transmission Pump	193-0980
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Torque Converter	126-5483
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Front Axle Assembly	137-8833
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Rear Axle Assembly	137-8832
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**Hitachi EX1200-6**

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Bucket Cylinder	4450651
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Stick Cylinder	4682481
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Boom Cylinder	4682480
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**Hitachi EX1900-6**

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Bucket Cylinder	4478057/8
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Stick Cylinder	4456955
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Boom Cylinder	4456959
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PTO Assembly	9216333
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Swing Box	9217606
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Swivel Joint	9097157
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Final Drive	9198448
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**Hitachi EX2600**

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Bucket Cylinder	4418068
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Stick Cylinder	4402135
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Boom Cylinder	4436678
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**Hitachi EX3600**

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Bucket Cylinder	4483374
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Stick Cylinder	4483331
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Boom Cylinder	4483376
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Rebuilt Machine using Gateway Service Exchange Components

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Caterpillar D10T Ripper Lift Cylinder



Caterpillar 777D/F Front Strut



Caterpillar D11 Track Frames



Caterpillar 988H Lift Cylinder



Caterpillar 789C/D Front Strut



Caterpillar 16M Rear Axle Assembly



Caterpillar D10T Track Frames

# TERMS & CONDITIONS

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## **Service Exchange Terms and Conditions,**

Return cores are to be delivered to Gateway Equipment Parts & Services within a period of 30 days after invoice date. Unless a prior agreement is arranged with the customer.

After 60 days the outstanding core, even if returned, can be rejected and the core be charged at full replacement cost. All charges for forwarding and returning including insurance of components are the purchaser's responsibility.

## **Conditions,**

- Returned cores must be cleaned of any excess dirt or oil.
- Returned cores must be returned in the Gateway certified transport stand, as supplied with the remanufactured component.
- Ensure all oils are drained and any external ports have been sealed or covered.
- Returned cores must be fully assembled and complete, with no signs of disassembly.
- Returned cores must be the same part number and configuration or as per model and serial number range.
- Fire damaged cores will not be accepted.

## **Terms**

Service exchange prices and average cost of repair are based on Pre-Failed core's that are in full operating condition, no internal or external failure of any kind. Anything required out of the normal rebuild scope will be charged on top of the quoted price. The cost of repair price will be advised to the customer within 45 working days on the return of the exchange item.

Photos and strip down report will be available upon request





**‘Our flexibility and hands on industry experience ensure we deliver a cost effective alternative for Komatsu, Caterpillar and Hitachi components.’**

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